

ALBRIDGE CLIENT PASSWORD RESET

To reset your Albridge password, start by navigating to IFG's Albridge landing page at <https://mainaccount.com/ifg>.

On the login page, select **Reset Password**.

You will then be prompted to enter your **SSN/Tax ID**, and the **Username** and **Email** you used to create this account/login. Once you have filled in this information, click **Reset Password** to continue.



User ID
Enter User ID
Continue

Advisor | **Reset Password** | Forgot User Name | Register Now »
Client | **Reset Password** | Forgot User Name | Register Now »

Reset Password

SSN/Tax ID [.....] (Example 12345678)

User Name JSNOW

Email softwaresupport@ifgsd.com (Use the same email you provided to your advisor)

Reset Password Cancel

You will receive **two emails** from customerservice@albridge.com. The first will contain the link to reset your password. The second will contain an **access code** which is good for 24 hours.

Enter the information and click **Continue** to then create your new password.

Proceed to the login screen to access your account information.

Password Policy

- Passwords must be at least eight (8) characters long.
- Passwords must contain at least (1) letter.
- Passwords must contain at least (1) number.
- Passwords must contain at least one (1) special character. (!,*,&,#,etc.)
- Passwords cannot be any of your previous twelve (12) passwords.
- Passwords cannot contain your username.

After you've entered the new password, click **Submit** to proceed to the login screen.



Reset Password

Please enter your User Name and Access Code to reset password

User Name : []

Access Code : []

Continue Cancel



Reset Password

Please enter your new password

New Password : []

Retype New Password : []

Submit Cancel